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| 1. CERTIFICATE HOLDER
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| Last name: |       | Date of birth: |       |
| First name: |       | Place of birth: |       |
| Title: |       | Phone: |       |
| Academic degree: |       | Fax: |       |
| Zip/City: |       |
| Street, No.: |       |
|  |  |  |  |
| **Company name, Street, No., Zip/City:** |       |
| Phone: |       | Fax: |       |
| E-Mail (private or company): |       | Homepage: |       |

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| 1. FEE
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The fee for extending the validity of an **quality**austria certificate is EUR 25.- excl. 20% VAT. Amount due after receipt of invoice.

The participants who attend a required refresher course don’t have to pay this fee.

**Invoice** to: [ ]  company [ ]  private

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| 1. Certificate(s) data
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| **Certificate title** | **Certificate number** | **Date of issue** |
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| 1. proof of professional experience
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The professional experience (e.g. in the field of quality management) must be submitted as evidence of practice (e.g. confirmation by the employer, interim reference letter, self-declaration etc.).

***MIND: “Confirmation by the employer” is mandatory due to EOQ accreditation (see point 8). This only applies to the certificates “Quality Management Representative, Quality Systems Manager, Auditor/Lead Auditor Quality Management Systems”.***

Written evidence enclosed: [ ]  yes or

Written evidence is stated below:

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| **Date from to** | **Responsibility/Area/Project**  | **Company** |
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| 1. **proof of auditing experience or assessments (only for certificates auditor, lead auditor, assessor, internal auditor automotive, internal auditor aerospace industry as/en/Jisq 9100 and visitor)**
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***MIND: “Confirmation by the employer” is mandatory due to EOQ accreditation (see point 8). This only applies to the certificates “Auditor/Lead Auditor Quality Management Systems”.***

Evidence of practice **(e.g. audit/assessment plans/confirmation of visitations)** enclosed: [ ]  yes or:

Evidence of practice is stated below:

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| **Company/department** | **Date of audit/assessment** | **Days of audit/assessment**total/on-site | **Kind of audit** | **Standards/regulations**  | **Lead** |  |
|       |       |       |       |       | [ ]  | yes |
|       |       |       |       |       | [ ]  | yes |
|       |       |       |       |       | [ ]  | yes |
|       |       |       |       |       | [ ]  | yes |
| 1. **refresher courses - you must present proof of attendance of at least one refresher course within the period of validity**
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 **Course date/location/focus**

Refresher course for Quality Representatives (RQB)
Refresher course for Managers and Auditors QM,
general or with focus (RQA)
Refresher course for Corporate Social Responsibility and
Sustainability Manager (RCSR)

Refresher course for Integrated Management System (RIMS)

Refresher course for Corporate Quality Assessors (Excellence)
and Committed to Excellence Validators as well as for
Quality Systems Managers and Auditors (RAV, RQA-AV)

Series of courses: Six Sigma (SIXGB, SIXBB), Risk Management (RM)
with focus (RMGW, RAGW), Business Continuity
Management (BCM), Corporate Social Responsibility (CSR),
Process Management (PROM), Energy Management Representative incl.
Examination (UMEBP), Waste Management Representative incl.
Examination (UMABP)

Two course days for Environmental Management (UM),
Food Safety (LM), Corporate Quality and Excellence UQ
or Medical Devices (MP)

Upgrade for Quality Operators and Assistants (QQAU)

Refresher course for Internal Auditors Aerospace (RIAL),
Refresher course for Quality Managers and Auditors in
the field of Automotive (RQA-A),
Two seminars days in the field of Automotive (AQM),
The new IATF 16949 (AREV)

Refresher course for Process Managers (RPROM),
Refresher course Risk Management (RRM),
Refresher course Risk Management in Healthcare (RRMGW)

Seminar for Project, Process, Hygiene Managers, Auditing in Practice (PAER),
The new ISO 45001 (SREV), The new ISO 9001 (QREV),
The new ISO 14001 (UREV), Clinical Risk Management (KRMGW),
QM-Workshops (QM-REV, QM-KVP)

Fresh-up for Visitors (dates can be requested from KTQ)

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| 1. **COMPLAINTS**
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Any complaints against you as a certificate holder must be reported by immediate written notice to Quality Austria (see
"Additional requirements for certificate holders" at [www.qualityaustria.com/agb](http://www.qualityaustria.com/agb)"[GTCs for Personnel Certification and Education and Training](http://www.qualityaustria.com/fileadmin/user_upload/AGB_Personen_11_2015_de.pdf)").

Complaints [ ]  yes [ ]  no [ ]  not known
Written complaint enclosed: [ ]  yes

Place/Date Signature (Certificate holder)

The certificate holder assures with his/her signature that any data/information provided in this application is correct and s/he is agrees to submit any proof when requested by Quality Austria. Furthermore, the certificate holder confirms that s/he has read and duly noted the "Additional requirements for certificate holders" at [www.qualityaustria.com/agb](http://www.qualityaustria.com/agb) “[GTCs for Personnel Certification and Education and Training](http://www.qualityaustria.com/fileadmin/user_upload/AGB_Personen_11_2015_de.pdf)“ as amended from time to time, as well as the “EOQ Code of professional conduct” (only applicable for certificates “Quality Management Representative, Quality Systems Manager, Auditor / Lead Auditor Quality Management Systems"). The certificate holder also declares his/her consent that the data provided will be electronically processed and stored under consideration of the requirements stated in the Data Protection Act. This consent may be revoked any time.

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| 1. **ANNEX - Confirmation by the employer / contractOR**
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| **Company data** |

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| **Company name:** |       |
| **Street:** |       |
| **ZIP/Town/City:** |       |
| Contact person: (Line manager or head of HR; other than certificate holder) |       |  |  |
| Phone: |       | DID: |        |
| E-Mail: |       |  |  |

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| **Personal data of the certificate holder** |

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| **Name:** |       |
| **Place and date of birth:** |       |
| Certificate title / number: |        |

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| **Professional practice required for the certificates "Quality Management Representative", "Quality Systems Manager", "Auditor/Lead Auditor Quality Management Systems"** |

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| **Date from - to** | **Occupation/Area/Projects** |
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| **Audit practice required for the certificates "auditor/lead auditor quality Management Systems"** |

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| **Company/Area**  | **Audit date** | **Number of audit days in total** | **Number of audit days on site** | **Type of audit** | **Standards/****Regulations** | **Lead Auditor** |
|       |       |       |       |       |       |[ ]
|       |       |       |       |       |       |[ ]
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We hereby confirm that the details given are correct and agree to provide further information, if requested.

Place/Date Corporate Signature

 (Stamp and signature of the contact person)

**EOQ-Code of Professional Conduct**

**General professionalism**

* EOQ Quality Auditors/Assessors/Representatives/Managers shall apply their professional skill and judgement to the best of their ability at all times, legally and with honesty and integrity, holding the valid interest of parties to whom they are contracted, whether employers, clients or customers, above personal considerations.
* EOQ Quality Auditors/Assessors/Representatives/Managers shall take all reasonable steps to develop their own professional competence and maintain themselves abreast of current thinking and developments in their professional field.
* EOQ Quality Auditors/Assessors/Representatives/Managers shall lay claim only to such memberships and qualifications as are valid at the time.

**Responsibilities to the general public**

* + EOQ Quality Auditors/Assessors/Representatives/Managers shall take all reasonable precautions to safeguard the public interest.

**Responsibilities to the profession**

* + EOQ Quality Auditors/Assessors/Representatives/ Managers shall act at all times so as to maintain the dignity and reputation of their profession. All advertising shall be decent, legal, honest and factual and shall not make comparisons with other professional services.

**Responsibilities to clients, customers and employers**

* + EOQ Quality Auditors/Assessors/Representatives/Managers shall avoid professional employment or assignments which may give rise to conflict of interest without prior written notification of and agreement by all parties to the potential conflict.
	+ EOQ Quality Auditors/Assessors/Representatives/Managers shall not knowingly undertake work for which they do not have sufficient and appropriate competence or authority.
	+ EOQ Quality Auditors/Assessors/Representatives/Managers shall maintain strict confidentiality with regard to information acquired in the course of their professional work, unless disclosure either is with the consent of the employer/client from whom the information was acquired or is required by law.
	+ EOQ Quality Auditors/Assessors/Representatives/Managers shall avoid any improper use for their own advantage, or that of a third party, of information acquired in the course of professional work.
	+ EOQ Quality Auditors/Assessors/Representatives/Manager shall not take unfair advantage of an employer's or client's lack of knowledge or expertise.
	+ EOQ Quality Auditors/Assessors/Representatives/Managers at all times shall give advice to clients and employers that is professionally objective, relevant and timely, along with any pertinent caveats, reservations or cautionary observations.
	+ EOQ Quality Auditors/Assessors/Representatives/Managers shall behave at all times with the utmost financial probity, ensuring that, insofar as is possible, contracts and financial arrangements are unambiguous and protect the valid interests of the all parties concerned.

**Responsibilities to subordinates**

* EOQ Quality Auditors/Assessors/Representatives/Managers shall maintain adequate supervision over persons working under their professional authority or supervision and shall encourage them to develop their professional competence.

**Responsibilities to fellow Auditors**

* + EOQ Quality Auditors/Assessors/Representatives/Managers shall take care not to publish or otherwise communicate unjustified and unreasonable criticism of another member’s professional work.
	+ An EOQ Quality Auditor/Assessor/Representative/Manager shall not knowingly place a fellow Auditor/Assessor/Representative/Manager in a position in which he or she may unwittingly breach any part of this Code of Professional Conduct.